



**Fast and easy renting,  
secured with flatfair**

# Hi there tenants...

We are flatfair – and we're for pain-free and secure renting for all.

It's time to **wave goodbye to costly deposits** and secure a new home with one small check-in fee. When it's time to go, you'll only pay for damages or unpaid rent you are responsible for.

We've helped  
thousands of  
tenants across  
the UK **save**  
**+£10 million**  
**in upfront**  
**moving costs...**



... and we work with some of **the UK's largest lettings agencies**

**HUNTERS**  
HERE TO GET *you* THERE

**haart**

**CBRE**

# Why tenants love us

*“flatfair enabled us to move into our new rental home much faster as we did not have to save up for such a large deposit... I love the concept as it stops your money from being tied up in a deposit scheme for a year. If flatfair was food, I would eat it everyday, that’s how good it is.”*

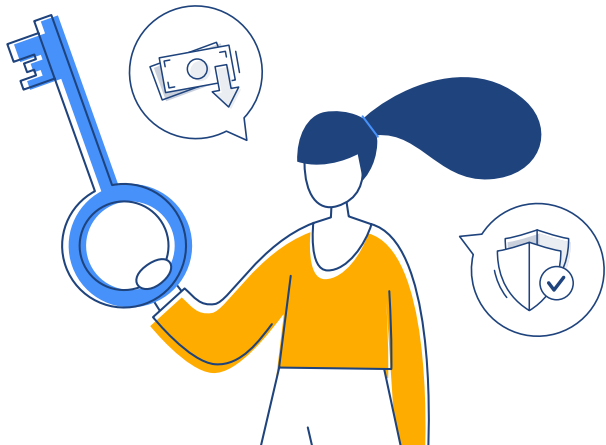
**Murilyn, pleased flatfair tenant**

*“We completed all formalities and payments in less than 10 minutes. Clearly, easily and quickly. Great!”*

**Kornelia, happy flatfair customer**

*“I think it’s an excellent idea, especially for single mums like myself who can’t afford to pay for such high deposits.”*

**Joanne, satisfied flatfair member**



# What is flatfair's No Deposit?

With flatfair's No Deposit solution, tenants secure a new home with a small check-in fee instead of paying for a costly deposit, with any damages paid when it's time to move out.



**88% of tenants preferred to rent with  
No Deposit over a traditional deposit\***

\* based on data from offices who register both No Deposit and traditional deposits through flatfair

## Why do tenants love flatfair's No Deposit?

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### Lower upfront move-in costs

Instead of a deposit, you'll pay a one-off check-in fee equal to 28% of a month's rent (+VAT), so that means much lower moving costs.



### Fast and fair

When it's time to move out, you'll only pay if there's a problem you're responsible for and you won't have to wait to get your deposit back.



### Fast and easy check-out

Checking out is fair and easy, with government-backed adjudicators on hand in case there's a charge dispute\*.



### No sneaky fees

There's no recurring charges if you decide to renew your tenancy and stay in your home.

\*Tenants need to pay a £25 adjudication fee, which you'll get back if the amount awarded by the adjudicator is less than the proposed charge.

## How does it work?

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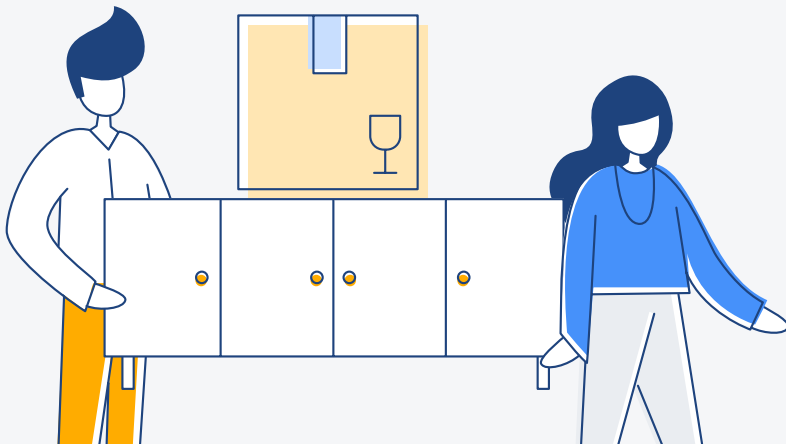
### Checking in:

1. **No need to pay a costly deposit**, all you'll pay is a one-off check-in fee equal to 28% of a month's rent (+VAT)\*.
2. flatfair takes **extra care** supporting referencing and collecting documentation.
3. If everything checks out, you'll be able to move in the day you sign.

\*Non-refundable and does not count towards any end-of-tenancy charges.

### Checking out:

1. All of the **regular end of tenancy checks** still take place.
2. You **only pay for what you are responsible for** - tenants cover cost of any damages or outstanding bills (as you would with a normal deposit).
3. flatfair's **flexible protection** means we judge on a case-by-case basis, working with you and your landlord to sort out any issues within 10 days.



# Frequently asked questions

## **Do I still have to pay a deposit?**

No. flatfair's No Deposit is the simple and safe alternative to traditional deposits. Instead, tenants pay a small check-in fee worth only 28% of a month's rent (+VAT).

## **Can the check-in fee be split between the household?**

Yes, the flatfair check-in fee is a one-off payment which can be split evenly across the household, in the same way you might have split a traditional deposit payment (or the bill at a restaurant).

## **Does flatfair require tenants to be referenced?**

Yes, all flatfair members must meet our minimum referencing criteria which is broadly in line with lettings agency standard referencing.

## **What happens when I move out?**

You'll need to pay for any damage costs or missing rent that you are responsible for, in the same way you would with a traditional deposit.

## **What if I disagree with charges against me?**

flatfair works with government-backed independent adjudicators in the case of any disputes between you and your landlord. These are handled quickly and fairly to ensure a seamless check out process.

## **When does flatfair expire?**

flatfair's security expires in line with the tenancy end date, or after 24 months (whatever comes first). It can be extended at any time through the flatfair platform, free of charge.

## **How do I join?**

Talk to your agent for more information on how you can join flatfair.



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**Your rental, secured**



For more information, contact us  
by email: **[sales@flatfair.co.uk](mailto:sales@flatfair.co.uk)** or call **0207 078 7073**

**flatfair.co.uk**